

GREENWOOD SURGERY

Patients Participation Group meeting minutes

Tuesday 5 February 2019 from 1pm-3pm

Those Present: Dr John Cormack, Dr Maya Mistry (part), Sian Turner, Bill Lewis, John Phelps, Audrey White, Gill Hubbert (by Skype), Ray Arthur, Janet Wade, Tricia Hughes, Graham Moulds, Hoss Atri and Ian Gillard.

Guest: Alan Brunning

1. Reviewed last minutes (25 September 2018) no issues outstanding that were not carried forward on this meeting's agenda or discussions.
2. **Donation monies:** Balance stands at £7k.
 - a. **ST** feels that a large chunk of this money will be required to aid the smooth move of the surgery to the new build.
 - b. Review of fund-raising activities once the move is complete.
3. **Patients Representative Group:** John P In future the CCG will come to the localities to meet with patient's representatives, as yet these plans have not been finalised
 - a. **ALL** to complete survey previously supplied and where ever possible regarding extended services.
 - b. **JP** to discuss with Paul Gilham at the CCG the best way forward for SWF given the pending move.
4. **Greenwood Team changes:** Dr Mistry introduced herself and joined us for a good part of the meeting
5. **Patient Task Force:** The three chairs met with Dan Doherty and James Wilson of the CCG on 23 January a further meeting is planned for the 20 February to discuss public engagement in the new build. A meeting will be held on the 19 January with Doctors, PM's and the three chairs to discuss the above.

The opportunity was taken at the meeting on the 23rd to discuss/raise:

- a. Outstanding answers to questions raised at the public meeting and previously asked, JW has given, what is best called "loose" answers to the questions.
 - b. Also raised the idea of a town centre frailty clinic. The CCG are now saying this is a non-starter.
 - c. Concerns were also raised regarding pedestrian access to the new build.
 - d. There was in addition, a meeting held to discuss transport links to the new build.
6. **SWF Patients Charter/Constitution and SWF Health Care Strategy:** A paper with suggestions on both ideas were circulated to the meeting; hand outs supplied at the meeting attached; your comments/thoughts will be appreciated **ALL**.

The group voiced concern that unless the two concepts were "Championed" by someone and sign on from the three surgeries and City/Town council it will be extremely difficult for the idea to gain any traction.
 7. Alan Brunning apprised the meeting of the excellent detailed work he has compiled regarding pedestrian and cyclist access to the new build. The authorities, while reluctantly, have accepted AB's observations they are now stone walling him regarding solutions to the issues he raises. Tricia was able to sign post AB regarding the City planning department. IG to ask AB to keep the group informed of any developments.
 8. **AOB:** Dr John voiced concern that Brickfield and Kingsway, seemingly supported by the NHS, have jointly requested additional funding. In the past this type of activity has been auctioned on a locality basis.
 9. **AGM:** Group happy with direction and travel of the PPG IG to continue to chair, certainly until the practice is in the new build

Next Meeting Tuesday 30 April 2019 1-3pm

Ian Gillard Chair 5 February 2019

A SWF HEALTHCARE STRATEGY

To accept the new 'health hub' building but insist on keeping a central building open.

To insist on it being the Health Clinic given the history of the town and the ideal situation of the clinic for those who find it difficult to get to the new practice.

Work to be done

Much work must be done and this will require setting up a team with clearly defined tasks.

Freedom of information requests will be required to find out what the situation is in the town.

A FOIA request for information on the health clinic will need to be made – what is the size of the clinic, who owns it, what is its estimated worth, what is planned for it?

To find out the floor area of the remaining practices in South Woodham (including branch surgery in Anson close.)

To also find out the floor area of both old Clements House Practice and New Surgery/The Practice.

To also find out the floor area of the health clinic.

Then add together and find if the new surgery building is big enough to make sure we do not lose space after the move.

To also calculate what additional floor space will be needed to accommodate new development on Radar Hill and any additional services (for more services in the community and to relieve pressure on hospitals.)

To also make FOIA requests to NHS England etc to have sight of formal plans for the town and the surrounding areas.

To also ask for the date the strategic plan was drawn up and why it was not properly shared with the public at that time.

To also follow up highways problem. (Alan)

Consideration needs to be given to setting up a further meeting – should this be just for the Greenwood surgery patients or should it be for all the patients in the town? The highway people representatives from highways, planning, NHS England, and the commissioning group should also be invited and they should be castigated if they fail to provide a suitable representative(s). Alternatively, statements should be obtained from all these bodies and shared with the patients, giving them addresses/full contact details of the organisations concerned and those who have responded to the requests so that patients can get in touch with them to make their views known and, if need be, ask further questions.

To update Greenwood patients. A PPG Facebook page is coming soon.

To discuss a further meeting or alternative and easier ways of informing patients.

To work with the town council and get approval and support for actions from this representative body.

To include aims and objectives of the residents of the town into the Town Plan including the SWF Constitution/charter.

To obtain more control over healthcare matters and make sure funding is fair.

To look at all ways of making progress and to keep pushing until significant achievements have been made.

To agree a SWF Charter/Constitution for Healthcare

No decisions which significantly affect healthcare in South Woodham should be taken without an extensive (genuine) public consultation process and wide agreement from the residents.

South Woodham should be semi-autonomous – the healthcare workers and patients jointly making the great majority of decisions regarding healthcare in the town.

There will be an end to inequality both within the town and with respect to the budget of the town receives by comparison with other areas in mid Essex/Essex. All patients will be treated as equals – and will be dealt with fairly and honestly by the NHS. Managers who promote or defend discrimination should be subjected to disciplinary measures.

Suggest:

- 1) To add further 'clauses' which relate directly to Woodham Ferrers if it is felt that the above does not fully cover the ground.
- 2) To add further 'clauses' from 'The Patient's Charter' which are relevant to the town.