

# **GREENWOOD SURGERY Patients**

## **Participation Group (PPG)**

Minutes of the meeting held on Monday 12<sup>th</sup> January 2015

**Present at meeting:** Tricia Hughes (Chair) Alan Hill, Gail Grout, Geoff Parker, Karen Bache, Peter Wyatt, Graham Moulds, Bill Lewis, Ian Gillard and Dr John Cormack (part)

**Apologies for absence:** Bob & Linda Denston, Bob Spence, Janet Wade and Sian Turner.

Minutes from the previous meeting (3<sup>rd</sup> November and 1<sup>st</sup> December 2014) were approved.

Peter W gave the meeting an update regarding the vision of the “Town Plan” (up to 2021) and the form it may take, the preferred option will probably be in the form of a “Neighbourhood Plan” the towns health care facilities will form part of this planning process, this led to the relevance of HC2K involvement in this plan being discussed and how it might add value to the town plan going forward.

While exact figures are yet to be calculated the coffee morning fund raising initiative raised app £500, Tricia H offered her thanks to all that helped make this event so successful.

Bill L gave an update on the progress of the towns Combined PPG’s activities; next meeting at the Practice at 18.30, Wednesday 28<sup>th</sup> January when we will welcome two speakers, Paul Hooper of Provide who has previously advised is willing to discuss any proposal surgeries may have in “streamlining” communications with his organisation. The second speaker will be Jayne Hare; Jayne is the Respite Service Manager at Action for Family Carers (AFFC) and is very keen to support the CPPG in its endeavors to provide an Alzheimer café type support facility in the town.

Sian T and Tricia H will be attending an MECCG communications meeting on the 22<sup>nd</sup> January.

While exact patient numbers were not available at the meeting Tricia H felt the numbers had risen slightly from Bob S last count.

Use of the Vision on Line service is increasing, however it was felt that the site was a little cumbersome, Ian G mentioned that on several occasions when clicking on repeats it re-directed to the NHS site. It was generally agreed that this service is the future as it has the potential to streamline patient’s communications with their surgeries and must therefore be promoted.

Ian G agreed to build a Greenwood PPG members list that will include e-mail addresses and circulate to all members.

Dr John gave an update on the surgery; two new Health Care Assistants have been recruited, this will ease pressure on the Nurses and in turn the Doctors.

Funding remains an issue of grave concern, although a small retrospective payment dating back several years has been offered, the issue of underfunding of the surgery continues to remain a major issue. Dr John voiced concern that the proposed cuts to other surgeries budgets will have the effect of bringing Greenwood's funding more in line with the other surgeries in the town, thus clearly reducing the funds available to support the towns health care. Ian G has now written two letters to Andrew Pike of NHS England on this matter and to date has not received a reply to either, it was agreed that he would write to our local MP to once again ask for his intervention.

Ian G to update the newsletter.

Next meeting Greenwood Surgery 18.45 for 19.00 Monday 16<sup>th</sup> March 2015